

T M Kelly

Margaret House

Inspection summary

CQC carried out an inspection of this care service on 06 January 2022. This is a summary of what we found.

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Margaret House provides accommodation and personal care for up to 42 older people, some of whom are living with dementia. The provider is not registered to provide nursing care at the service. At the time of the inspection 42 people were living at the service.

We found the following examples of good practice.

The provider ensured current guidelines in relation to COVID-19 were being followed by staff and visitors to reduce the risk of infection.

The service was clean and fresh. Housekeeping staff ensured that all high touch points were cleaned on a regular basis such as door handles.

Staff had training in infection control and the use of personal protective equipment (PPE). We observed staff using PPE correctly.

Staff told us they were well supported by the provider and felt safe working at the service during the outbreak. Risk assessments were in place for people using the service and the staff team to help ensure they stayed safe.

You can ask your care service for the full report, or find it on our website at www.cqc.org.uk or by telephoning **03000 616161**